Complaints and Appeals Form



This form will allow you, the complainant, to provide written details regarding issues, you consider should be addressed by Master Builders. It is our aim to acknowledge and provide a written response to all complaints and appeals within 7 working days of receiving this form.

DETAILS OF YOUR COMPLAINT OR APPEAL		
Full name:	Master Builder membership no. (if applicable):	
Postal Address:		Postcode:
Email:		Contact number:
Signature:		Date:
DETAILS OF THE COMPLAINT OR APPEAL (PLEASE PROVIDE DETAILS)		
OUTCOME (WHAT WOULD YOU LIKE TO SEE HAPPEN TO RESOLVE THIS MATTER)		

Note: It is important to include the correct contact details as we may need to contact you for more information on the issue/s that has been raised. Master Builders is unable to provide responses unless we have details for contact.